

Privacy Policy

Effective Date: October 2023

At Kico Life, your privacy is our priority. This Privacy Policy outlines how we collect, use, and protect your personal information when you visit our website, book services, or interact with our offerings.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email, phone number, and address when you book a service or contact us.
- **Health Information:** Details provided during consultations, bookings, or IV drip requests, solely for the purpose of tailoring services.
- **Payment Information:** Securely processed by third-party providers; we do not store credit card details.
- **Usage Data:** Information about your interaction with our website, such as IP address and browsing behavior, collected through cookies (see below).

2. How We Use Your Information

Your information is used to:

- Process bookings and provide services.
- Customize your wellness experience.
- Send updates, promotional offers, or reminders (you can opt-out anytime).
- Improve our website and offerings based on user feedback.

3. Sharing Your Information

We do not sell, trade, or rent your personal information. We may share data only with:

- Service providers (e.g., payment processors or booking platforms).
- Legal authorities if required by law.

4. Cookies and Tracking Technologies

Our website uses cookies to enhance your browsing experience. You can manage cookie preferences through your browser settings.

5. Data Security

We implement strict measures to protect your data. However, no method of online transmission is 100% secure. By using our website, you acknowledge and accept this risk.

6. Your Rights

You have the right to:

- Access or request corrections to your personal data.
- Withdraw consent for communications at any time.
- Request deletion of your data, where applicable by law.

7. Third-Party Links

Our website may link to external sites. We are not responsible for the privacy practices of these websites.

8. Contact Us

For questions or concerns regarding this Privacy Policy, please contact us:

- Email: admin@kicolife.com

- WhatsApp: +27 72 039 1934

By using our website or services, you agree to this Privacy Policy. Updates may be made occasionally, and changes will be posted here.